

Lifetime Care Club application form 16th January 2020  
Please fill in and post this form back to us, or return it to the surgery when you next visit.

### About your pet

Please note: if Lifetime Care Club membership is cancelled before the annual renewal date, a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club

Pet Name	Age	Please tick	Total Monthly Premium	Monthly Payment Date
		<input type="checkbox"/>		5th
		<input type="checkbox"/>		
		<input type="checkbox"/>		

**Signature**  
I have read and accept the Declaration  
Date of birth (required for security reasons) / / Date / / (This is your renewal date)

Branch Use: ID/Bank details checked:

### About you (the veterinary account holder)

Please complete all sections

Surname Mr/Mrs/Miss/Ms	
Other names	
Email address	
Home address	
County	Postcode
Phone number	

### Declaration

- I declare that:
- The information I have given on this form is true and complete.
  - I understand that if I have not given all the information that I know or can reasonably get that is relevant to this application, the contract will not be legally valid.
  - I am 18 years old or over.
  - If your pet's weight changes from that specified then further charges may be incurred.
  - The Lifetime Care Club is not transferable.
  - There may be an annual price increase at the discretion of the practice. We will write to you in advance of this.
  - Please note that if your Lifetime Care Club membership is cancelled before the annual renewal date (date of signature), a £10 + VAT cancellation fee per animal will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately, less any debits received.
  - I am aware that certain products, if requested specifically, may attract a surcharge.
  - All products included in the annual subscription ie. vaccinations, flea and worming treatments must be taken within the annual payment period. Products cannot be carried forward to the next annual year.
  - Payments will be taken by separate monthly Direct Debits.
  - I have read and agree to the Terms and Conditions of the Lifetime Care Club.

### Instruction to your bank or building society to pay by Direct Debit

Friars Moor Veterinary Clinic Ltd  
Please fill in the whole form using a ballpoint pen and post it to:  
Friars Moor Vets, Manston Road, Sturminster Newton, Dorset. DT10 1BH



<b>Name and full postal address of your bank or building society</b>	
To: The Manager	Bank/building society
Address	
Postcode	
<b>Name(s) of account holder(s)</b>	

<b>Branch sort code</b>					
<b>Bank/building society account number</b>					

<b>Service user number</b>	5	0	6	4	5	7
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<b>Reference</b>																			
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**Instruction to your bank or building society**  
Please pay Friars Moor Veterinary Clinic Ltd Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee.  
I understand that this Instruction may remain with Friars Moor Veterinary Clinic Ltd and, if so, details will be passed electronically to my bank/building society.

<b>Signature(s)</b>

<b>Date</b> / /
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Banks and building societies may not accept Direct Debit Instructions for some types of account.



### The Direct Debit Guarantee

Banks and building societies may not accept Direct Debit Instructions for some types of account. This Guarantee should be detached and retained by the payer.

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Friars Moor Veterinary Clinic Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Friars Moor Veterinary Clinic Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Friars Moor Veterinary Clinic Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – If you receive a refund you are not entitled to, you must pay it back when Friars Moor Veterinary Clinic Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.